

April 15, 2020 HIV QI Committee Meeting Agenda
County of Santa Cruz, Health Services Agency

Mission: To protect and improve the health of people in Santa Cruz County who have HIV or are at risk of infection with HIV.

HIV QI Committee:	Robin Stone, Eliko Bridgewater, Socorro Gutierrez, Serena Mohammad, Marion Jordan, PA; Rachel McCullough-Sanden, Raquel Ruiz, Emmanuel Jeffrey, Rosie Saldavar, Elaine Nast, Adrian Carranza		
Date/Time:	April 15, 2020 from 3:00-4:30 PM	Meeting Location:	Microsoft Teams Remote
Leader/Facilitator:	Robin Stone, RN	Transcriber:	
Attending:			
Guest(s):			

Proposed Agenda

Approval of Minutes from February 19, 2020 and March 18, 2020

Additions to Agenda?

Announcements:

Follow up on Action items from 2/19/20	<p>1.Data and definition discrepancy in care and patient outcomes between Retention to Care PDSA and Quarterly report- (Main difference is in retention to care data). Quarterly report is approx. 73% and PDSA is approx. 84 %. -Defer for now? Can look at in data meeting or wait for epidemiology support.</p> <p>2.Consult with Wendy re TB screening def and frequency of testing, dental dot phrase use, etc. -Deferred for now</p> <p>3. Syphilis Screening (was low, was a report rerun using new CPT codes? Results if so?)</p>
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Discussion	Data/Trends Reviewed	Action/Decision	Who	Date Due
Approval of QM Plan for 2020				
Data: Aggregate data comparison Use of dental dot phrase-per Serena, not being used and needing to do manual audit. How to rectify.				
Staff Satisfaction Results				
Organizational Self Evaluation Assessment Tool Was sent out with minutes for review and feedback before final approval at today's meeting. Any comments or questions? Findings were any measure below a 3. Findings were: A.1. To what extent does senior leadership create an environment that supports a focus on improving the quality of HIV care? Our rating went from a 4 in 2019 to a 2 in 2020. B.1. To what extent are physicians and staff routinely engaged in quality improvement activities and provided training to enhance knowledge, skills and methodology needed to fully implement QI work on an ongoing basis? Our rating is the same in 2020 as 2019 at a 2. B.2. To what extent is staff satisfaction included as a component of the quality management program? Our rating is the same in 2020 as it was in 2019 at a 1. (Survey was sent. See results in above). F.1. Is a process in place to evaluate the HIV program's infrastructure and activities, and processes and systems to ensure attainment of quality goals, objectives and outcomes? Our rating in 2020 is the same as it was in 2019 at a 2. G.1. To what extent does the HIV program monitor patient outcomes and utilize data to improve patient care? Our rating went from a 3 in				

2019 to a 2 in 2020. (see aggregate data)				
G.2. To what extent does the HIV program measure disparities in care and patient outcomes, and use performance data to improve care to eliminate or mitigate discernible disparities? Our results are the same in 2020 as 2019 at a 0. (See PDSA)				
Consumer Participation Survey update- do we want to defer because of disruptions in care related to Covid-19? Consumer forums-defer? Any suggestions?				
PDSA Update Measuring disparities in care and patient outcomes (viral suppression?) What criteria do we want to look at? Age, Race, gender, ethnicity, housing status, geography? How do we want to proceed?				
Part C Integration Into Clinics				

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